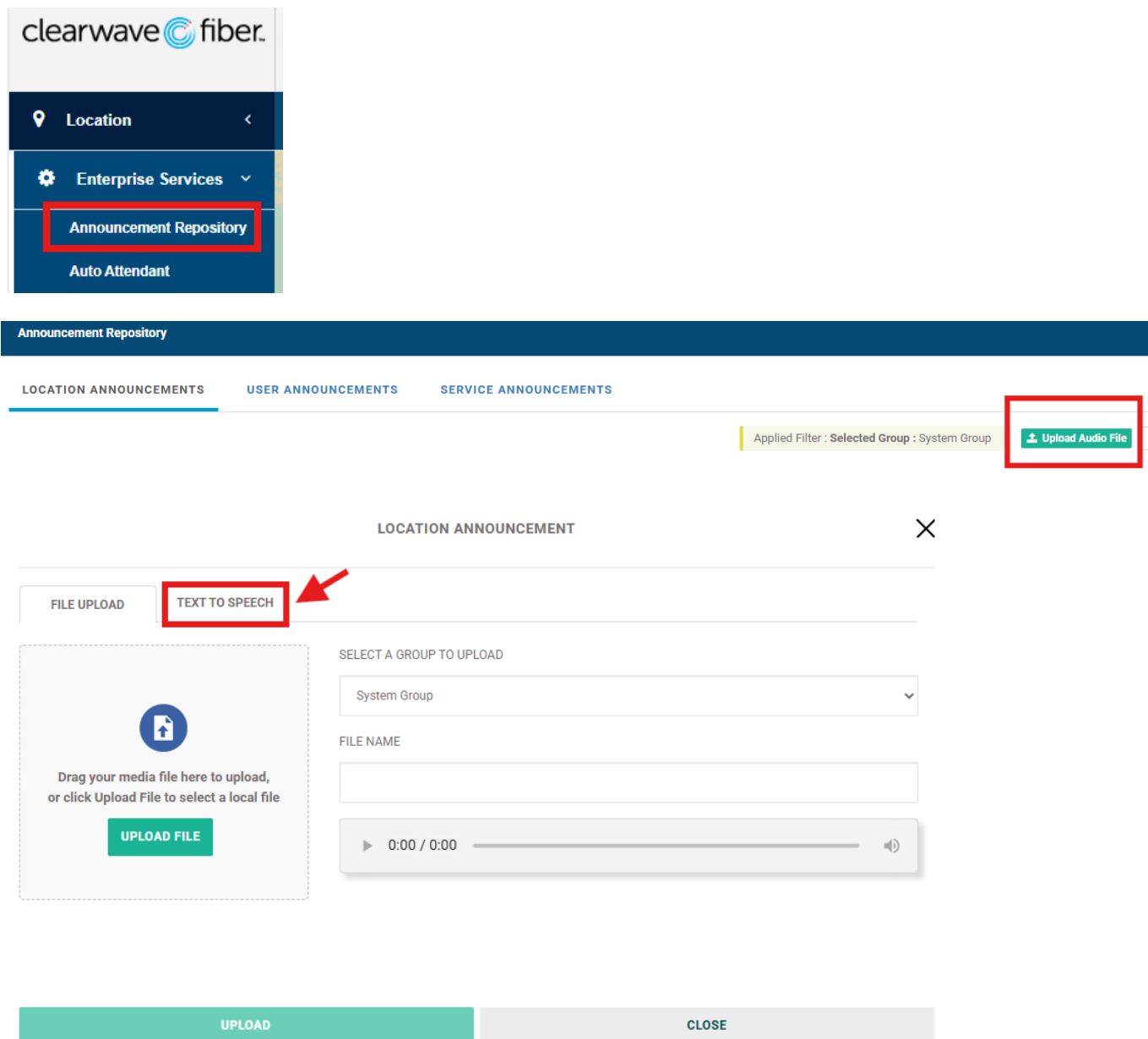## Text-to-Speech for Creating Prompts

Within the CAP, the Announcement Repository supports creating prompts using Text-to-Speech. Select from 5 different voices, enter your text and then generate your prompt. You can then play it back to see how it sounds before uploading it to the repository.

To get started, go to Enterprise Services, to the Announcement Repository; choose Location, User or Service announcements; click Upload Audio File. A Text To Speech tab has been added to this dialog.

Choose Text to Speech tab, then choose a voice sample to play. Click the arrow to hear some sample text using each of the voices.

LOCATION ANNOUNCEMENT   ✕

FILE UPLOAD	**TEXT TO SPEECH**

SELECT A GROUP TO UPLOAD

| System Group ▾ |

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

SELECT VOICE ENGLISH (US)

| Select Voice ▾ | ▶ |

| **Select Voice** |
| Danielle |
| Joanna |
| Matthew |
| Ruth |
| Stephen |

FILE NAME

| | ▶ | ⬇ |

| **UPLOAD** | CLOSE |

Enter the text you want for the prompt and click Generate.

LOCATION ANNOUNCEMENT   ✕

FILE UPLOAD	**TEXT TO SPEECH**

SELECT A GROUP TO UPLOAD

| System Group ▾ |

SELECT VOICE ENGLISH (US)

| Select Voice ▾ | ▶ |

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME

| | ▶ | ⬇ |

| **UPLOAD** | CLOSE |

Once the audio is generated, a wave file will be created. Click the play icon to hear your generated prompt or click download to save it locally.

LOCATION ANNOUNCEMENT   ✕

FILE UPLOAD	**TEXT TO SPEECH**

SELECT A GROUP TO UPLOAD

System Group ⌄

SELECT VOICE ENGLISH (US)

Matthew ⌄   ▶

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME

TTS-07521820250820.wav   ▶ ⬇

Your audio file TTS-07521820250820.wav has been processed successfully.   ✕

UPLOAD	CLOSE

When you are satisfied with how your prompt sounds, name the file so it's easy to identify in your Announcement Repository.

LOCATION ANNOUNCEMENT   ✕

FILE UPLOAD	**TEXT TO SPEECH**

SELECT A GROUP TO UPLOAD

System Group ⌄

SELECT VOICE ENGLISH (US)

Matthew ⌄   ▶

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME

XYZCoTestAccouncement082025.wav   ▶ ⬇

Your audio file TTS-07521820250820.wav has been processed successfully.   ✕

UPLOAD	CLOSE

Then click Upload to add this file to your list. Since this file was created in the Location Announcements and the SYSTEM group, the file will appear in Auto Attendant menu selection.

When editing an Auto Attendant, select the AA menu you want this Audio Recording for and choose Browse for the prompt. Select it from the list and then click Save to assign this prompt to your Auto Attendant.

In the example below, the main Auto Attendant is selected, then Edit Business Hours Menu and Browse, then select the announcement from the Audio File List, Upload File and click Save.

If you like a particular voice, you can type in and record all your prompts this way to you use a consistent voice throughout.