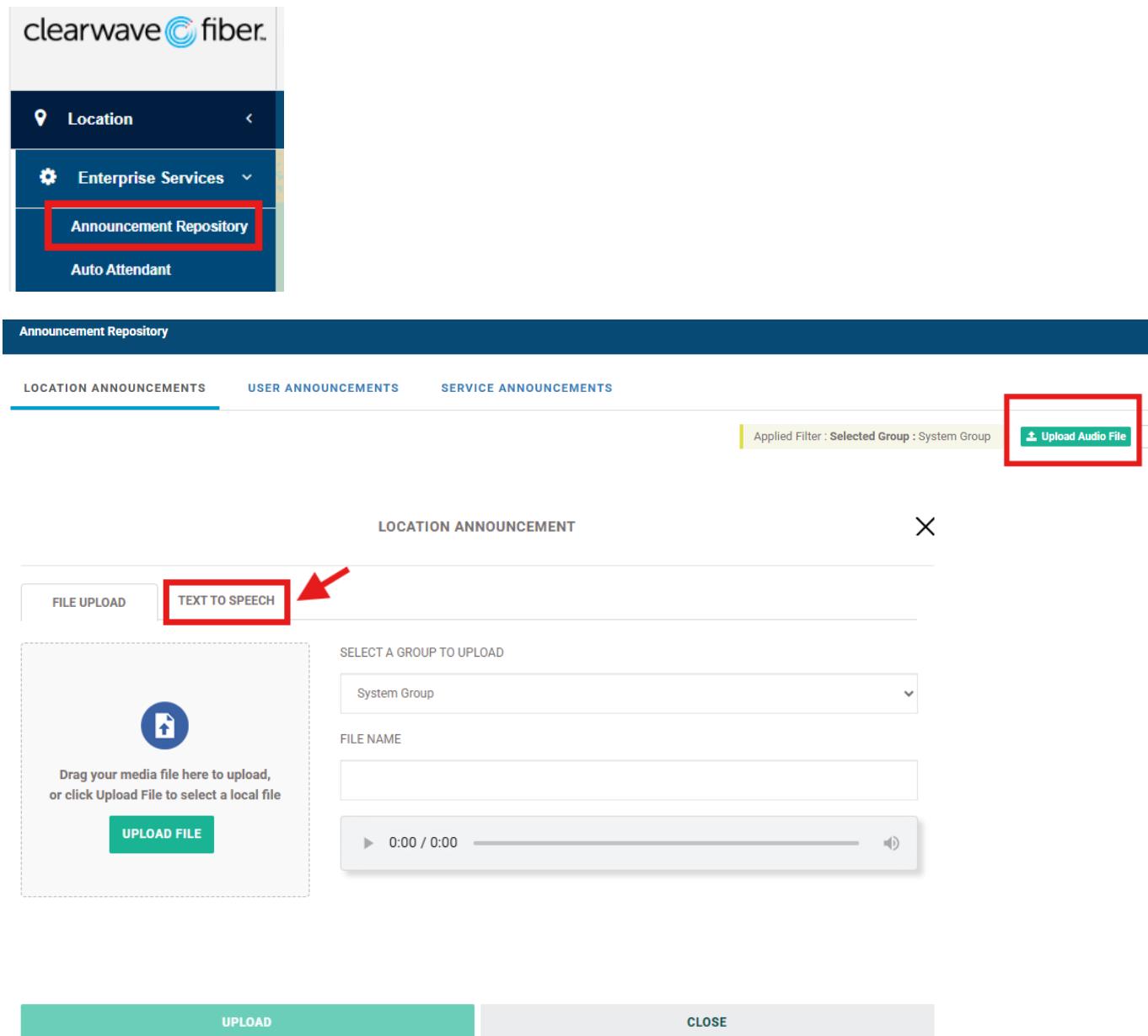


Text-to-Speech for Creating Prompts

Within the CAP, the Announcement Repository supports creating prompts using Text-to-Speech. Select from 5 different voices, enter your text and then generate your prompt. You can then play it back to see how it sounds before uploading it to the repository.

To get started, go to Enterprise Services, to the Announcement Repository; choose Location, User or Service announcements; click Upload Audio File. A Text To Speech tab has been added to this dialog.



The screenshot shows the clearwave fiber Customer Administration Portal (CAP) interface. The top navigation bar includes the clearwave fiber logo, a search bar, and links for Home, Locations, and Help. The main menu on the left is titled 'Enterprise Services' and includes options for Location, Enterprise Services, Announcement Repository (which is highlighted with a red box), and Auto Attendant. The main content area is titled 'Announcement Repository' and shows tabs for LOCATION ANNOUNCEMENTS (selected), USER ANNOUNCEMENTS, and SERVICE ANNOUNCEMENTS. A status bar at the top right indicates 'Applied Filter : Selected Group : System Group'. A red box highlights the 'Upload Audio File' button in the top right corner of the content area. The bottom section is a modal dialog titled 'LOCATION ANNOUNCEMENT' with a close button. It contains two tabs: 'FILE UPLOAD' (selected) and 'TEXT TO SPEECH' (highlighted with a red box and an arrow pointing to it). The 'FILE UPLOAD' tab includes a 'Drag your media file here to upload, or click Upload File to select a local file' area and an 'UPLOAD FILE' button. The 'TEXT TO SPEECH' tab includes a 'SELECT A GROUP TO UPLOAD' dropdown set to 'System Group', a 'FILE NAME' input field, and a playback preview area showing '0:00 / 0:00' and a volume icon. At the bottom of the modal are 'UPLOAD' and 'CLOSE' buttons.



Choose Text to Speech tab, then choose a voice sample to play. Click the arrow to hear some sample text using each of the voices.

LOCATION ANNOUNCEMENT X

FILE UPLOAD TEXT TO SPEECH

SELECT A GROUP TO UPLOAD

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

SELECT VOICE ENGLISH (US)

Select Voice Select Voice ▶

Danielle
Joanna
Matthew
Ruth
Stephen

RATE

FILE NAME

UPLOAD CLOSE ▶ ⬇

Enter the text you want for the prompt and click Generate.

LOCATION ANNOUNCEMENT X

FILE UPLOAD TEXT TO SPEECH

SELECT A GROUP TO UPLOAD

SELECT VOICE ENGLISH (US)
 ▶

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME

UPLOAD CLOSE ▶ ⬇



Once the audio is generated, a wave file will be created. Click the play icon to hear your generated prompt or click download to save it locally.

LOCATION ANNOUNCEMENT X

FILE UPLOAD TEXT TO SPEECH

SELECT A GROUP TO UPLOAD System Group SELECT VOICE ENGLISH (US) Matthew ▶

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME TTS-07521820250820.wav ▶ Download

Your audio file TTS-07521820250820.wav has been processed successfully. X

UPLOAD CLOSE

When you are satisfied with how your prompt sounds, name the file so it's easy to identify in your Announcement Repository.

LOCATION ANNOUNCEMENT X

FILE UPLOAD TEXT TO SPEECH

SELECT A GROUP TO UPLOAD System Group SELECT VOICE ENGLISH (US) Matthew ▶

ENTER TEXT BELOW (MAX 3000 CHARACTERS)

Welcome to XWY Company. Press 1 for Sales. Press 2 for Customer Service. Press 3 for billing. Press star to replay this menu.

GENERATE

FILE NAME XYZCoTestAccouncement082025.wav ▶ Download

Your audio file TTS-07521820250820.wav has been processed successfully. X

UPLOAD CLOSE



Then click Upload to add this file to your list. Since this file was created in the Location Announcements and the SYSTEM group, the file will appear in Auto Attendant menu selection.

Announcement Repository			
LOCATION ANNOUNCEMENTS	USER ANNOUNCEMENTS	SERVICE ANNOUNCEMENTS	
FILE NAME	SIZE	LOCATION	UPLOADED BY
HahiraDemoGreeting.wav	160KB	SYSTEM	Admin Clutter
XYZCoTestAccouncement082025.wav	128KB	SYSTEM	Admin Goode

When editing an Auto Attendant, select the AA menu you want this Audio Recording for and choose Browse for the prompt. Select it from the list and then click Save to assign this prompt to your Auto Attendant.

The screenshot shows the Clearwave Fiber interface. On the left, a sidebar menu is open with the following options: Location, Enterprise Services (selected), Announcement Repository, Auto Attendant (highlighted with a red arrow), Hunt Groups, Virtual / Toll Free Numbers, Hosted Fax, Call Recording, and Storage. The main content area is titled 'Auto Attendant' and shows 'Auto Attendant Settings'. It has a 'Name' field containing 'Auto Attendant 01' and a 'Hahira Demo AA' entry below it. At the bottom, it says 'Showing 1 to 2 of 2 entries'.

In the example below, the main Auto Attendant is selected, then Edit Business Hours Menu and Browse, then select the announcement from the Audio File List, Upload File and click Save.



Auto Attendant Settings

Name	Extension	Type	Location	Virtual / Toll Free Number
Auto Attendant 01	7777	Advanced	Marion	-
Hahira Demo AA	7778	Basic	Marion	(912) 556-5335

Settings Edit

Name	Hahira Demo AA	Virtual / Toll Free Number	(912) 556-5335
Calling Line ID First Name	Hahira	Time Zone	(GMT-04:00) (US) Eastern Time
Calling Line ID Last Name	AA	External Transfer Caller ID	Pass-through
Extension	7778	Name Dialing	By LastName + FirstName and FirstName + LastName
Operator Transfer Timeout	1 Seconds		

Rules

Business Hours Menu	Schedule: Every Day All Day
Holiday Menu	Schedule: None
Default Action	Schedule: Always

Business Hours
(Time not within Business Hours is considered After Hours.)

[Edit Business Hours Menu](#)

After Hours
(After Hours menu plays during Non-Business Hours and on Holidays.)

[Edit After Hours Menu](#)

How fast is your

Main Menu

custom audio file

Play

[Browse](#)

Extension Dialing

Dial 0 Action: Transfer To Operator Phone Number / Extn Andy - Savannah - (912) 4

Dial 1 Action: Transfer Without Prompt Phone Number / Extn Hunt Group - Extn(6670)

File Upload

Select from Announcement Repository

Audio File List	Size	Type
HahiraDemoGreeting.wav	160 KB	Enterprise
XYZCoTestAccouncement082025.wav	128 KB	Enterprise

Showing 1 to 2 of 2 entries

Upload New File to the Announcement Repository

Click upload file to select a local file

[UPLOAD FILE](#)

XYZCoTestAccouncement082025.wav

0:00 / 0:08

[Save](#)

If you like a particular voice, you can type in and record all your prompts this way to you use a consistent voice throughout.